Student Technology Support will be virtual this semester. Get help using either of these options.

**ZOOM (live)**
Visit [sts.emory.edu](https://sts.emory.edu) for the link to connect with a technician during the following hours:
- Special move-in hours: Thurs Aug 13 – Sun Aug 16, 11:30am – 5:30pm EDT
- Regular Fall hours (beginning Aug 17): Mondays – Fridays, 10am – 6pm EDT

**404-727-7777 (after hours)**
Call the University Service Desk at 404-727-7777 to open a ticket.

### Emory Wireless
- Register your computer in Residence Halls
- Connect to EmoryUnplugged
- Connect game consoles, SmartTVs, or streaming devices

### Access Issues
- Password Resets/Login issues
- Duo Two-Factor Authentication

### Email
- Set up email on your phone
- Use your Emory email with Outlook

### Printing
- Set up EaglePrint on your computer

### Software
- Install or activate Microsoft Office
- Find software available for students
- Guide to on-campus software availability
- Guide to remote software availability

### Online Learning
- Zoom
- Canvas
- LinkedInLearning

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**SPACES**

Visit [emorylibraries.libcal.com/r/new](http://emorylibraries.libcal.com/r/new) to reserve a seat for individual study.

- **Learning Commons** *Woodruff Library*
  Multiple floors of group study rooms, computer workstations, printing and copying resources, and furniture for collaboration or individual study.

- **Computing Center at Cox Hall** *Cox Hall, 2nd Floor*
  A student-focused learning space with classrooms, computers equipped with Adobe Creative Cloud, solo study workspaces, printing, and gaming resources.

- **MAKEmory @ TechLab** *Cox Hall, 2nd Floor*
  Campus makerspace with trained staff and resources to help bring your creative ideas to life.

- **MediaLab** *Woodruff Library, 1st Floor*
  Computer workstations featuring Adobe Creative Cloud and other apps for graphic design and media post-production.

- **Student Production Studio** *Woodruff Library, 1st Floor*
  High-end video, photography, and audio production in a fully equipped studio setting.

- **Music and Audio Recording Studio** *Woodruff Library, 1st Floor*
  Industry-standard equipment for podcasting, vocal, and musical instrument recording.

- **One Button Studio** *Woodruff Library, 1st Floor*
  Simplified video recording to USB drive with the push of a single button.

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Check out online guides to these common topics at [sts.emory.edu](https://sts.emory.edu).