

STUDENT TECHNOLOGY SUPPORT



Student Technology Support will be virtual this semester. Get help using either of these options.

Check out online guides to these common topics at sts.emory.edu.

ZOOM (live)

Visit sts.emory.edu for the link to connect with a technician during the following hours:

- Special move-in hours: Thurs Aug 13 – Sun Aug 16, 11:30am – 5:30pm EDT
- Regular Fall hours (beginning Aug 17): Mondays – Fridays, 10am – 6pm EDT

404-727-7777 (after hours)

Call the University Service Desk at 404-727-7777 to open a ticket.

Emory Wireless

- Register your computer in Residence Halls
- Connect to EmoryUnplugged
- Connect game consoles, SmartTVs, or streaming devices

Access Issues

- Password Resets/Login issues
- Duo Two-Factor Authentication

Email

- Set up email on your phone
- Use your Emory email with Outlook

Printing

- Set up EaglePrint on your computer

Software

- Install or activate Microsoft Office
- Find software available for students
- Guide to on-campus software availability
- Guide to remote software availability

Online Learning

- Zoom
- Canvas
- LinkedInLearning

SPACES

Visit emorylibraries.libcal.com/r/new to reserve a seat for individual study.

Use these specialized resources by reserving at it.emory.edu/sdl.

Learning Commons *Woodruff Library*

Multiple floors of group study rooms, computer workstations, printing and copying resources, and furniture for collaboration or individual study.

Computing Center at Cox Hall *Cox Hall, 2nd Floor*

A student-focused learning space with classrooms, computers equipped with Adobe Creative Cloud, solo study workspaces, printing, and gaming resources.

MAKEmory @ TechLab *Cox Hall, 2nd Floor*

Campus makerspace with trained staff and resources to help bring your creative ideas to life.

MediaLab *Woodruff Library, 1st Floor*

Computer workstations featuring Adobe Creative Cloud and other apps for graphic design and media post-production.

Student Production Studio *Woodruff Library, 1st Floor*

High-end video, photography, and audio production in a fully equipped studio setting.

Music and Audio Recording Studio *Woodruff Library, 1st Floor*

Industry-standard equipment for podcasting, vocal, and musical instrument recording.

One Button Studio *Woodruff Library, 1st Floor*

Simplified video recording to USB drive with the push of a single button.